



PLEASE POST FOR EMPLOYEES WITHOUT EMAIL

## s2d November Update

*Curious about the status of s2d? Interested in learning what the s2d transition team has been up to? Here are some updates:*

### What's new with s2d?

- **Awaiting KC Council Budget Approval:** We are anticipating a KC Council vote on the budget soon, and are seeking ST budget approval in December 2018.
- **s2d Open House:** s2d transition team members are looking forward to chatting with you on November 14<sup>th</sup> to share and seek your input on their initial work so far.
- **Upcoming Town Hall:** Our next Town Halls will be in December, when you can hear from Michael Avery and Metro leadership. This will be a time to celebrate the hard work and dedication that our employees demonstrate every day, the outstanding service we have provided as a Rail Section, and our transition to a Metro Division in January 2019.

### s2d Transition Team News

- **Discovery:** Over the last month, the team has done a deeper dive into each of the focus areas of Communications, Training, and Governing Documents.
  - **Root Cause Analysis:** We have used continuous improvement principles to seek potential root causes and actions to mitigate these factors.
  - **Refining Ideas:** Our focus was to identify the key ideas that we felt provided the greatest opportunity for near term positive change for our employees and supported the s2d transition.
  - **Keeping It Scalable and Meaningful:** The team considered the following to ensure that the ideas we are championing are scalable and meaningful:
    - Does this help us reach our future state goal?
    - Is it actionable?
    - What does success look like?
- **Incorporating Employee Feedback:** Following our open house our next steps will be to take the input provided by our employees and refine our ideas even further. We will then create a draft action plan, ensure alignment throughout the organization, and implement. Stay tuned for more info!

**For more information on these topics and more please visit:**  
**[www.kcmetrorailoperations.com](http://www.kcmetrorailoperations.com); password: link2news.**